



Congratulations on your new home

Hello

Congratulations on your recent move and welcome on board with EnergyAustralia. We're here to help make sure you're on the best energy plan for your needs.

Why EnergyAustralia?

During the recent building work, your builder connected your electricity and/or gas through us and set up an account in your name. However, we believe we can offer you a better value plan.

What do you need to do?

It's important that you now contact us so we can make sure you're on the best plan to meet your needs and a plan that could save you money.

Call us on 133 466 to ensure you get our best in market plan

When you call we'll explain your options and how you can enjoy:

- **Great discounts** – on home electricity and gas usage rates
- **Easy account management** – control your energy accounts online, 24/7
- **Energy monitoring** – with a compatible smart meter, you can see your electricity usage and estimated costs online.

Plus 100% carbon neutral electricity in your home at no extra cost

Six months after joining you can opt-in to have 100% carbon neutral electricity in your home – at no extra cost.* It's one more way we're helping to light the way to a better energy future.

If we don't hear from you, you'll simply continue on our standing offer.†

Any Questions?

Please contact us on **133 466** (Monday to Friday, 8am–6.30pm AEST) so you can get the best energy plan for your usage.

Regards

The EnergyAustralia Team

*Opt in and we will offset the carbon emissions from your electricity from the 6 month anniversary of the date your EnergyAustralia account is established. Offer only available for residential customers in Vic, NSW, ACT, Qld and SA, who sign up for an eligible electricity service.

† For more information about standing offer rates visit energyaustralia.com.au/conditions-pricing

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